

HOW TO REPORT CORRUPTION IN THE UK

If you suspect that someone has broken the law, please contact the police.

Whistleblowing (Corruption at Work):

Public Concern at Work:

WHO THEY ARE: Public Concern at Work is a whistleblowing charity that aims to protect society by encouraging workplace whistleblowing. As the leading authority in the field, they advise individuals with whistleblowing dilemmas at work and support organisations with their whistleblowing arrangements.

HOW TO CONTACT: Email: whistle@pcaw.org.uk Tel: 020 7404 6609

Guardian SecureDrop:

WHO THEY ARE: The Guardian Media Group provide SecureDrop, a secure platform for whistleblowers to securely submit confidential documents to the newspaper's reporters. The Guardian say that 'the SecureDrop open-source whistleblowing platform provides a way for sources, who can choose to remain anonymous, to submit documents and data while avoiding virtually all of the most common forms of online tracking.'

HOW TO CONTACT: Online: <https://securedrop.theguardian.com/>

Financial Corruption:

Serious Fraud Office:

WHO THEY ARE: The SFO is a specialist prosecuting authority tackling the top level of serious or complex fraud, bribery and corruption. They are part of the UK criminal justice system covering England, Wales and Northern Ireland, but not Scotland, the Isle of Man or the Channel Islands. They take on a small number of large economic crime cases. In considering whether to take on an investigation, the Director of the SFO applies his Statement of Principle, which includes consideration of:

- whether the apparent criminality undermines UK PLC commercial or financial interests in general and in the City of London in particular
- whether the actual or potential financial loss involved is high
- whether actual or potential economic harm is significant
- whether there is a significant public interest element, and
- whether there is new species of fraud

HOW TO CONTACT: Online: <https://www.sfo.gov.uk/contact-us/reporting-serious-fraud-bribery-corruption/>

Email: Public.enquiries@sfo.gsi.gov.uk Tel: (0)20 7239 7272

International Corruption Unit

WHO THEY ARE: The International Corruption Unit (ICU) within the National Crime Agency investigates international corruption and related money laundering offences. The ICU also traces and recovers the proceeds of international corruption.

HOW TO CONTACT: Online: <http://www.nationalcrimeagency.gov.uk/about-us/what-we-do/economic-crime/international-corruption-unit-icu> Email: ContactICU@nca.x.gsi.gov.uk

ActionFraud:

WHO THEY ARE: the UK's national fraud and internet crime reporting centre, providing a central point of contact for reporting fraud and financially motivated internet crime.

HOW TO CONTACT: Online: http://www.actionfraud.police.uk/report_fraud Tel: 030 0123 2040

Financial Ombudsman:

WHO THEY ARE: The UK's official expert in sorting out problems with banking, insurance, PPI, loans, mortgages, pensions and other money and financial complaints. Please note that the Ombudsman is a service of last resort and you will need to have exhausted the internal complaints procedure of the financial institution that is the subject of your complaint before using this service.

HOW TO CONTACT: Online: <http://www.financial-ombudsman.org.uk/consumer/complaints.htm>

Tel: 0300 123 9 123

Governmental Corruption:

Parliamentary and Health Service Ombudsman:

WHO THEY ARE: They are the final stage for complaints about the NHS in England and public services delivered by the UK Government. They look into complaints where someone believes there has been injustice or hardship because an organisation has not acted properly or fairly or has given a poor service and not put things right. Please note that the Ombudsman is a service of last resort and you will need to have exhausted the internal complaints procedure of the parliamentary or health institution that is the subject of your complaint before using this service.

HOW TO CONTACT: Online: <http://www.ombudsman.org.uk/make-a-complaint> Tel: 0345 015 4033

Local Government Ombudsman:

WHO THEY ARE: The Local Government Ombudsman looks at complaints about councils and some other authorities and organisations, including education admissions appeal panels and adult social care providers (such as care homes and home care providers). Please note that the Ombudsman is a service of last resort and you will need to have exhausted the internal complaints procedure of the local government institution that is the subject of your complaint before using this service.

HOW TO CONTACT: Online: <http://www.lgo.org.uk/forms/ShowForm.asp> Tel: 0300 061 0614

Northern Ireland Ombudsman:

WHO THEY ARE: The Ombudsman deals with complaints from people who believe they have suffered injustice as a result of poor administration or the wrong applications of rules by government departments and public bodies in Northern Ireland. They are the 'last resort', normally only investigating cases when the complainant has already exhausted the formal complaints procedure of the organisation concerned.

HOW TO CONTACT: Email: ombudsman@ni-ombudsman.org.uk Tel: 02890 233821

Scottish Public Services Ombudsman:

WHO THEY ARE: The Scottish Public Services Ombudsman (SPSO) is the final stage for complaints about councils, the National Health Service, housing associations, colleges and universities, prisons, most water and sewerage providers, the Scottish Government and its agencies and departments and most Scottish authorities. Please note that the Ombudsman is a service of last resort and you will need to have exhausted the internal complaints procedure of the Scottish Public Service institution that is the subject of your complaint before using this service.

HOW TO CONTACT: Online: <https://www.spsos.org.uk/complain/form/start/> Tel: 0800 377 7330

Commissioner for Public Appointments:

WHO THEY ARE: The Commissioner for Public Appointments regulates the processes by which Ministers (including Welsh Ministers) make appointments to the boards of national and regional public bodies. They also currently regulate appointments processes in relation to some bodies in Northern Ireland.

HOW TO CONTACT: Email: publicappointments@csc.gsi.gov.uk Tel: 020 7271 8938

Independent Complaints Reviewer:

WHO THEY ARE: The ICR provides the independent complaints review service for four public bodies: Land Registry, The National Archives, the Children's Commissioner for Wales and Youth Justice

HOW TO CONTACT: Email: enquiries@icr.gsi.gov.uk Tel: 020 7930 0749

Police Corruption:

Independent Police Complaints Commission:

WHO THEY ARE: The Independent Police Complaints Commission (IPCC) oversees the police complaints system in England and Wales and sets the standards by which the police should handle complaints. It is independent of the police and government.

HOW TO CONTACT: Online: <https://www.ipcc.gov.uk/complaints> Tel: 0300 020 0096 (Press 2 at Prompt)
Email: enquiries@ipcc.gsi.gov.uk

Scottish Police Investigations & Review Commissioner:

WHO THEY ARE: The role of the PIRC is to undertake independent investigations into the most serious incidents involving the police and to provide independent scrutiny of the way police bodies are operating in Scotland and respond to complaints from the public

HOW TO CONTACT: Online: http://pirc.scotland.gov.uk/how_to_request_a_review/review_form
Email: enquiries@pirc.gsi.gov.uk Tel: 0808 178 5577

Police Ombudsman for Northern Ireland:

WHO THEY ARE: This Office provides an independent system for the handling of complaints about the conduct of police officers. They deal with those complaints in a manner which is free from any police, governmental or sectional community interest. Please note that the Ombudsman is a service of last resort and you will need to have exhausted the internal complaints procedure of the Police institution that is the subject of your complaint before using this service.

HOW TO CONTACT: Online: <https://www.policeombudsman.org/Complaints/English/Complaint>
Email: complaints@policeombudsman.org Tel: 0845 601 2931

Legal Corruption:

Legal Ombudsman:

WHO THEY ARE: The legal ombudsman deals with service complaints about lawyers, and has replaced the previous complaints organisations for the legal profession, including the Legal Complaints Service (for solicitors), the Complaints Commissioner for the Bar Standards Board (for barristers) and the former Legal Services Ombudsman. Please note that the Ombudsman is a service of last resort and you will need to have exhausted the internal complaints procedure of the legal institution that is the subject of your complaint before using this service.

HOW TO CONTACT: Online: <http://www.legalombudsman.org.uk/> Email: enquiries@legalombudsman.org.uk Tel: 0300 555 0333

Housing Corruption:

Housing Ombudsman:

WHO THEY ARE: The Housing Ombudsman Service is set up by law to look at complaints about the housing organisations that are registered with them. They resolve disputes involving the tenants and leaseholders of social landlords and our voluntary members (private landlords and letting agents who are committed to good service for their tenants). Please note that the Ombudsman is a service of last resort and you will need to have exhausted the internal complaints procedure of the housing institution that is the subject of your complaint before using this service.

HOW TO CONTACT: Online: <http://www.housing-ombudsman.org.uk/> Email: info@housing-ombudsman.org.uk Tel: 0300 111 3000